

Frontier Communications / NYS BPO FTTH Project

Town of Johnsbury / Stony Creek

March 15th, 2019



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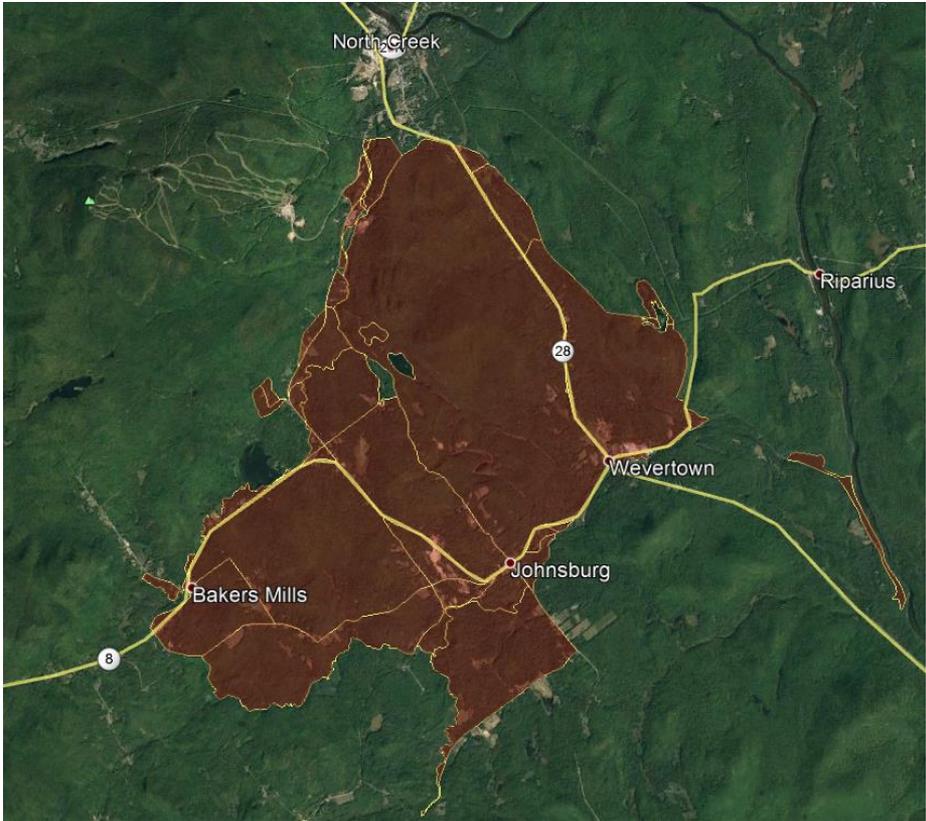
NYS Broadband Program Office (BPO)

- NYS BPO Office awarded state grant funding to support projects that deliver high speed internet access to unserved and underserved areas of New York State at speeds of 100Mbps (25Mbps in most remote areas).
- Frontier Communications was a recipient of awarded census blocks within the Town of Johnsburg and Stony Creek. The Frontier Projects utilize Fiber to the Home (FTTH) technology for locations in the awarded census blocks.
- Frontiers' new FTTH network is operational for the Phase I and Phase II BPO locations and Frontier is taking orders for the new BPO FTTH service.
- Frontier does not have awarded census blocks in this market under BPO Phase III.

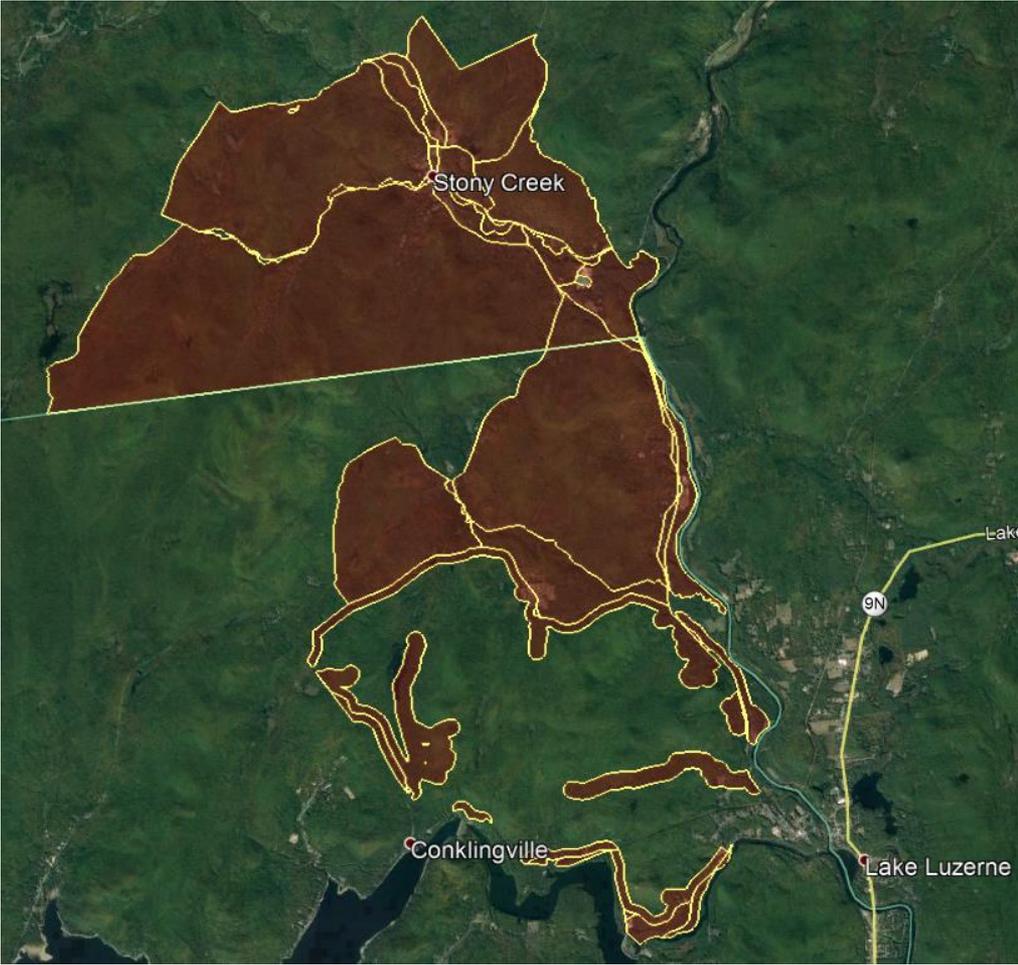
Phase I - Complete



Phase II - Complete



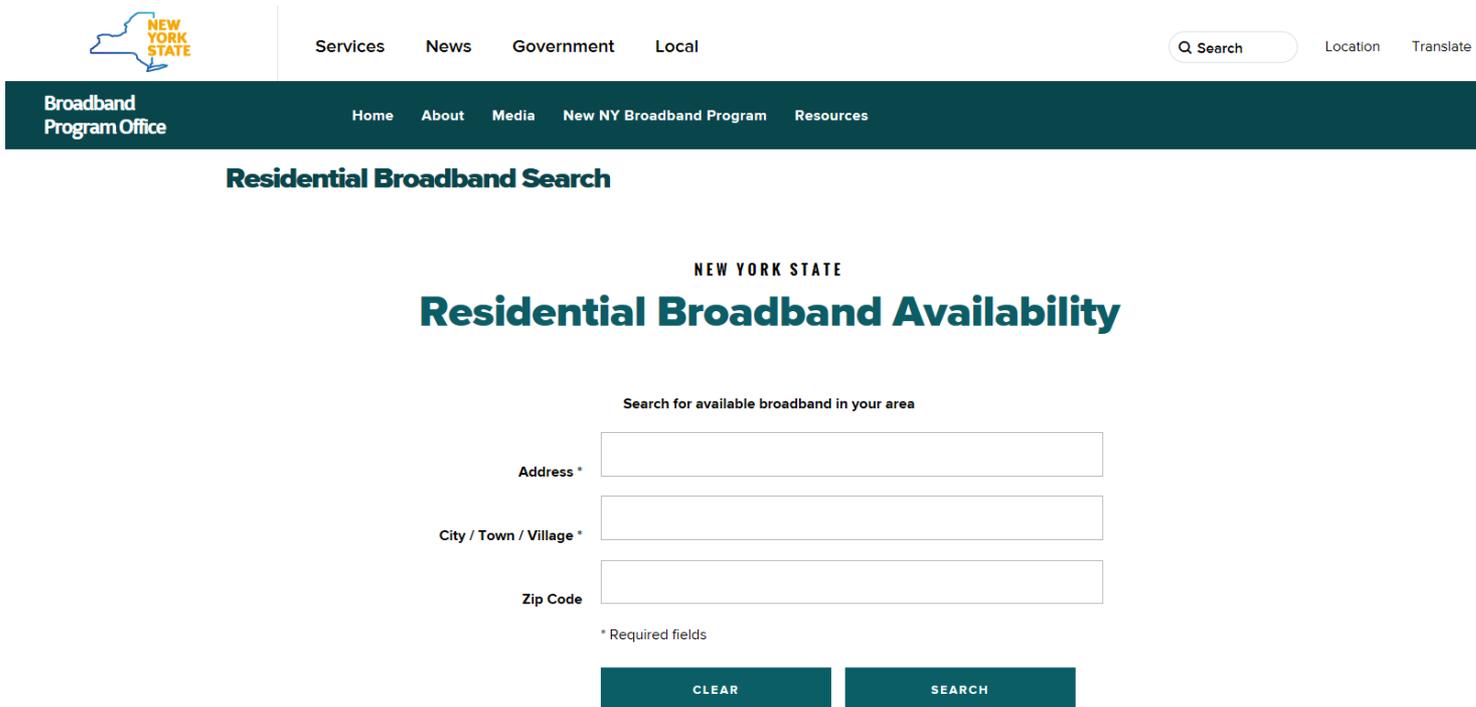
Phase II - Complete



Am I in an Eligible Frontier FTTH Census Block?

Customers can verify their FTTH service eligibility utilizing the New York State Broadband Program Office Website.

- Website Address: <https://nysbroadband.ny.gov/resources/residential-broadband>
- Enter your address in the listed fields and select “Search”.



The screenshot shows the New York State Broadband Program Office website. At the top, there is a navigation bar with links for Services, News, Government, and Local. A search bar is located on the right side of the navigation bar. Below the navigation bar, there is a dark teal header with the text "Broadband Program Office" and a menu with links for Home, About, Media, New NY Broadband Program, and Resources. The main content area is titled "Residential Broadband Search" and "NEW YORK STATE Residential Broadband Availability". Below this, there is a search form with the instruction "Search for available broadband in your area". The form has three input fields: "Address *", "City / Town / Village *", and "Zip Code". Below the input fields, there is a note "* Required fields" and two buttons: "CLEAR" and "SEARCH".

Am I in an Eligible Frontier FTTH Census Block?

Results show service provider and services.

NEW YORK STATE

Residential Broadband Availability

Your search summary returned 6 results.

RESET SEARCH

Providers	Download Speed (Mbps) ↓	Technology ↓	Municipality ↓	County ↓	Region ↓	BPO Award ↓	Project Status * ↓
Frontier Communications	100	Fiber-to-the-Home (FTTH)	Johnsburg	Warren	Capital Region	★	
Frontier Communications Corporation	6	Asymmetric xDSL	Johnsburg	Warren	Capital Region		
Frontier Communications Corporation	24	ADSL2, ADSL2+	Johnsburg	Warren	Capital Region		
HughesNet	15	Satellite	Johnsburg	Warren	Capital Region		
Skycasters	2	Satellite	Johnsburg	Warren	Capital Region		
ViaSat Inc	12	Satellite	Johnsburg	Warren	Capital Region		

Showing 1 to 6 of 6 entries

- Upgraded service through the BPO program is not automatic and an order for new Fiber to the Home service is required.
- Customers located within Frontier awarded census blocks interested in Fiber to the Home Service can call 1-800-921-8101 for pricing and ordering.
- Installation is required for new and existing HSI (Copper) customers including new fiber drop to the home, placement of ONT (Fiber Network Interface) and Wireless Wi-Fi Router.
- If customers are experiencing any service issues, they can contact 1-800-921-8104.
- Under the Grant guidelines, awardees are to provide a product that offers a minimum speed of 25Mbps Download and 4Mbps Upload at a monthly rate not to exceed \$60.00 in accordance with the guidelines (excerpt below).
- Frontier has packages starting at 30Mbps Download and 30Mbps Upload meeting the criteria. Additional speed packages are available.

Grantee shall offer the New NY Broadband Program's Required Pricing Tier, as a service option to residential users for a period of five (5) years from following the first date that end-users of service provided through the Project may be connected. The Required Pricing Tier will provide for broadband Internet service at minimum speeds of 25/4 Mbps (download/upload), at a monthly rate not to exceed \$60. Such service should not impose caps on the end-user's bandwidth usage (data caps). The \$60 monthly rate should include any connection fees, standard modem equipment fees (excluding fees for use of a wireless router), and/or surcharges.



Thank You